



Attendee Information

Dakota 9-1-1 Conference

September 18 – 21, 2023

**Hilton Garden Inn – UND
4301 James Ray Drive
Grand Forks, North Dakota**

Welcome to the 2023 Dakota 9-1-1 Conference!

We are proud to announce that the 2023 Dakota 9-1-1 Conference will be held in Grand Forks, North Dakota. We invite you to attend and enjoy this year's conference!

Location: Hilton Garden Inn Grand Forks – UND
4301 James Ray Drive
Grand Forks, North Dakota 58203

Dates: Monday, September 18 through Thursday, September 21, 2023.

Early Registration is Monday. Regular Registration is Tuesday, Wednesday, and Thursday from 6:30 am to 8:00 am. Please see the attached Conference Agenda for scheduled speakers and events.

Registration Information: Registration Fee will be \$250.00 for the full conference per attendee or \$100.00 per day per attendee. Fee includes access to all conference events, presentations, and meals.

Lodging Reservations: Attendees are responsible for booking their own lodging. Lodging is available at the Hilton Garden Inn – UND under the state rate plus applicable taxes. Please see the Attendee Registration Form for additional information on how to book at the state rate. Link to the online booking is:

<https://www.hilton.com/en/book/reservation/deeplink/?ctyhocn=GFKGHGI&groupCode=APCO&arrivaldate=2023-09-18&departuredate=2023-09-21&cid=OM,WW,HILTONLINK,EN,DirectLink&fromId=HILTONLINKDIRECT>

Attendees are required to follow all hotel rules and policies during the event, including any hotel room reservation cancellation policies. The North Dakota APCO Chapter is not responsible for any personal loss, damage, or injury during the conference.

Payment Information: Please see the Attendee Registration Form. We can also accept Venmo or if you have a recommendation for another payment option, please email the North Dakota APCO Chapter President, Cole Brunner at cbrunner@rrrdc.com. Your registration is not complete until payment is received.

Meals: Not all meals are included with your registration fee. Breakfast each morning will be on your own. The hotel does not have complimentary breakfast. They do offer a full-service breakfast in the main lobby and there are multiple dining options in the area.

Snacks and a light meal will be served at the Tired Travelers Social on Monday evening if attendees wish to arrive for early registration and partake. Lunch and Dinner are included on Tuesday the 19th, as well as Lunch on Wednesday the 20th. Dinner that night is on your own. Snacks and beverages are included throughout the conference.

Internet: Free wireless internet is available in the conference hall and hotel areas.

Exhibit Times: The Exhibition/Vendor Hall will be open at multiple times throughout the conference. A list of vendors will be provided to attendees upon registration.

Passport: Attendees will be given a “Passport” to have exhibitors/vendors initial. Once the card is completed, the passport will be entered into a drawing for prizes. Drawing will be held following lunch on Wednesday.

Registration Policies: Registration is not considered complete until payment is received in full. Request for refunds must be submitted to the North Dakota APCO Chapter Secretary. Full refunds are issued if request is received more than 30 days prior to the conference. Refund requests within 30 days of the event are refunded for half (1/2) the fee paid. Refunds are issued to the agency or person who paid for the registration. Refund can be taken as cash value or as actual value credited towards a future ND APCO event. Credit must be used within two years of issuance. Requests for refunds can be made out to:

Lake Region 911 Center
Attn: Sarah Britton
222 Walnut St W
Devils Lake, ND 58301
(701) 662-0700
NDAPCO01@gmail.com

If you have any questions about this event, please contact the North Dakota APCO Chapter President, Cole Brunner at cbrunner@rrrdc.com. Stay tuned for new and updated information as the North Dakota APCO Board continues planning this event**. We hope to see you there!

**Please note that any updates for topics, meeting times, or any other adjustments will be reflected on future updates to schedule. We thank you for your patience!

Conference Agenda – Preliminary

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Monday, September 18

5:00 pm – 10:00 pm Early Registration / Tired Travelers Social

Tuesday, September 19

6:30 am – 8:00 am Registration & Breakfast (on your own)
8:00 am – 8:30 am Welcome – Presentation of Colors
8:30 am – 10:00 am Nathan Lee – The Power of Choice (Denise Amber Lee Foundation)
10:00 am – 10:15 am* Break
10:15 am – 12:00 pm* Cpl. Justin O’Neill – Crisis Negotiations (Grand Forks Police Dept.)
12:00 pm – 1:00 pm Lunch – Exhibit Hall Open
1:00 pm – 3:00 pm Kari Kerr – Topic TBD (Community Violence Intervention Center)
3:00 pm – 3:15 pm Break
3:15 pm – 5:00 pm Kari Kerr -Topic TBD (Community Violence Intervention Center)
5:30 pm – 6:30 pm Social Gathering
6:30 pm – 10:00 pm Banquet Dinner (Door Prizes, Bingo, Exhibit Hall Open)

*Motorola Meeting at Grand Forks Police Dept for Administrators

Wednesday, September 20

6:30 am – 8:00 am Registration & Breakfast (on your own)
8:00 am – 10:00 am Tony Harrison – Topic TBD (The Public Safety Group)
10:00 am – 10:15 am Break
10:15 am – 12:00 pm Tony Harrison – Topic TBD (The Public Safety Group)
12:00 pm – 1:00 pm Lunch – Exhibit Hall Open (APCO Board Meetings/Working Lunch)
1:00 pm – 3:00 pm Tony Harrison – Topic TBD (The Public Safety Group)
3:00 pm – 3:15 pm Break
3:15 pm – 5:30 pm Tony Harrison – Topic TBD (The Public Safety Group)

Thursday, September 21

6:30 am – 8:00 am Registration & Breakfast (on your own)
8:00 am – 9:30 am Mandy Iverson – The Balancing Art of Dispatchers
9:30 am – 10:00 am Break – Hotel Check-Out
10:00 am – 11:30 am Cole Brunner – Be the Change – The Power of Peer Support
11:30 am – 11:45 am** Closing Remarks

**ND 911 Association Meeting after Closing Remarks

Attendee Registration

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Attendee Name: _____

Agency Name: _____

(Please fill out one registration form for each attendee)

Email Address: _____

Agency Address: _____ City: _____

State: _____ Zip: _____ Telephone: _____

Days Attending			
Monday <input type="checkbox"/>	Tuesday <input type="checkbox"/>	Wednesday <input type="checkbox"/>	Thursday <input type="checkbox"/>

Full Conference Fee: \$250.00 \$ _____

Or Single Per Day Fee: \$100.00 \$ _____

Registration Total Enclosed: \$ _____

****Attendees are required to make their own lodging arrangements****

- Call the Hilton Garden Inn at 701-775-6000 and ask to be put under the **North Dakota APCO Block** for the state rate of \$88 plus applicable taxes per night.
- In the Hilton Honors App, using the Group Code: **APCO**
- Online using the link provided [here](#).

Make payment out to **North Dakota APCO and mail forms and payment to:**

Red River Regional Dispatch Center

Attn. Cole Brunner

300 NP Ave N, Suite 206

Fargo, ND 58102

Payment should be received no later than September 1st, 2023.

