

APCO

MEMBER CHAPTER SERVICES Committee

Member Chapter Services Monthly Poll

This month's poll will be focused on Membership. We request a member from each Chapter to PLEASE participate in answering our poll questions. It will only take a few minutes and the results will be shown in next month's newsletter.

<https://www.surveymonkey.com/r/MCSCOct22Membership>

Inside This Issue

Membership Information	2
CEC	2
Commercial Corner.....	3
Historical Committee.....	4
MCSC Monthly Survey Results....	8
Compassionate Care.....	11
Upcoming Conference	12
MCSC Members.....	16



Membership Information

Member Type	9/1/2021	9/1/2022
Associate Members	2,651	2,398
Full Members	4,453	4,254
Full Group Members	8,242	8,464
Online Group Members	19,973	20,448
Commercial Members	498	465
Commercial Group Members	231	296
Total Number of Members	36,048	36,325
Total Number of Group Agencies	1,344	1,482
Commercial Groups	55	54

CEC

The Conference and Exposition Committee (CEC) is seeking a Host Committee Chairperson for APCO 2024 being held in Orlando, Florida. The event will be August 4-7, 2024. We are currently accepting nominations and you can find complete information regarding the requirements for a nomination on PSConnect or contact the CEC Chair, Kim Ostin. Please submit your complete nomination to: Kim D. Ostin, CEC Chair at: apcocec@apcointl.org. **Deadline for submission is December 1, 2022.**

Commercial Corner

I have been serving the Southern California Chapter of APCO (CPRA) for the last 15 years plus. I have been the Operations Training Chair, Awards Banquet Chair and, for the last two years, I have been the Secretary and presently hold the office of Vice-President.

In April 2019 and April 2020, we held the Technical and Telecommunicator Awards virtually. This year on Friday, April 22nd, we celebrated our 34th in-person Awards Banquet in Buena Park, California. It was an amazing turnout! Everyone was eager to get together in person. Numerous agencies were represented from the Los Angeles area all the way east to San Bernardino. Since our 2019 and 2020 Virtual Award winners missed out on their moment of fame, we invited them to attend this year's banquet.

These types of events are not planned by one person. It takes an entire team of people who are dedicated and committed to honoring the well deserving professionals in the communications world.

Our Commercial Members play a crucial role in this planning. During the pandemic, Aviat was our biggest sponsor and this year, we thank Carbyne, NGA 911 and HP Communications. These sponsors were key for the success of this event. They provided generous donations, provided product presentations and a few were present at the Banquet to support the true first responders.

You may ask, how does CPRA reciprocate? Well, we advertise for them on the CPRA website, we refer them to our colleagues, and they have an opportunity to become our banner sponsor. The banner is displayed at our monthly meetings normally held on the third Thursday of each month.

Now is the time to go full speed ahead and plan our October Vendor Showcase in conjunction with Northern California APCO (NAPCO). In the past, vendors had to travel to California at two different times in order to participate in the Northern California Vendor Showcase and then the Southern California Vendor Showcase. Now, they are very happy to travel once in October during the same week. Our CCAM Larry Weber and Northern California CCAM Manny Viera are dedicated to putting this Showcase together.

Commercial Sponsors play a big part in the December Installation Dinner. This is where the new President is sworn in for a one-year term. Beyond the relationship that the President-Elect builds with the Commercial Members, the Executive Board Members build and maintain a rapport with them.

In addition to Commercial Member's contributions, the Chapter holds several fundraisers during the year. We design the annual National Telecommunicator Week buttons. We have Chapter Face Masks with the required filter and Chapter Challenge Coins. All these items are available on the [CPRA Website Store](#).

Strength in numbers!

Submitted by:

Terri Nelson, Vice-President

Southern California Chapter of APCO (CPRA)



Historical Committee

The Historical Committee hope that many of you visited the historical display area at the recently completed Conference. In case you were not there, here is a short story of Orange County radio history.

KGHX, ORANGE COUNTY, CALIFORNIA'S FIRST POLICE RADIO SYSTEM

In 1934, the Orange County Board of Supervisors authorized the purchase, installation and operation of the first "one-way" police radio station. It was to provide communications to patrol cars of the Sheriff's Office, all cities in the county, the State Division of Forestry in Orange, and the California Highway Patrol.¹

1934 also marked the year that the Communications Act was created by Congress, forming the Federal Communications Commission (FCC) to replace the outdated Federal Radio Commission as the radio spectrum management and enforcement agency.²

KGHX (licensed on 2490 kHz) began operating the radio station on the fourth floor of the County Sheriff's Office located in Santa Ana (Sycamore Street Jail) on March 2, 1934, just one year after the Long Beach earthquake. On that day, the first official all-points bulletin from KGHX was broadcast. It was reported that Charles "Pretty Boy" Floyd, the notorious gangster, had been seen west of Anaheim two days earlier.



*Sycamore St. Jail and Sheriff's Office,
Santa Ana, CA. (1924 – 1968)*



The Chief Radio Operator, Wendell Jones, headed a staff of three radio operators: Ed Hefner, Myron Gemmill, and Walter Whiteman. Not only were these men pioneers in the field of police radio communications, but they also possessed the vision to see the importance newly emerging radio transmissions could have on public safety.

The operators soon discovered that the "one-way" system had shortcomings. When the radio station received a telephone call about a crime, it would repeat the message over the air every two to three minutes and hope the right police car would get the call; however, there was no way for the police cars to reply. Some retired deputies recalled that they were instructed to keep a few dimes in the bottom of their handcuff cases to call the station using a pay phone to acknowledge receiving a one-way radio call, as Orange County never had police call boxes for such purposes.

Historical Committee (continued)

In 1936, the Chief Operator, Walter Whiteman, arranged for KGHX to be licensed to operate interstate Law Enforcement Communications by way of Morse code (CW) on 5140 kHz. This allowed the station to receive messages regarding criminal activity in other states and to place them on California's statewide police Teletype network for appropriate distribution. KGHX was one of the few stations in the state providing this service.



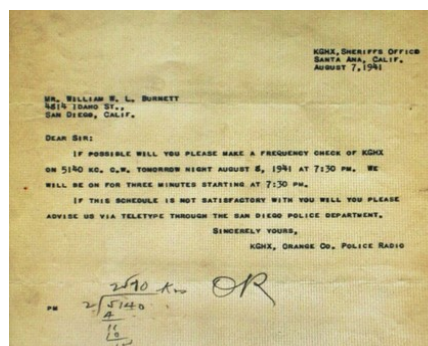
Chief Operator Whiteman relentlessly tested a homemade mobile transmitter that had been installed in his own vehicle, thus perfecting the "two-way" radio transmitter. In 1937, Sheriff Jesse Elliott had receiver/transmitters installed in all public safety user vehicles. This allowed them to respond to calls from the station. Because of these progressive efforts, public safety communications were effective in responding to the threats presented by the 1938 flooding of the Santa Ana River throughout Orange County.

The Communications Department functioned as a separate civilian county department reporting directly to the Sheriff from 1934 until 1958, when it was consolidated into the Transportation and Communications Department. Communications was later established as a separate division under the General Services Agency. In 1996, during a county-wide reorganization, Communications was transferred back to the Sheriff's Department.



Fort Bend was the first district in Texas to get such a permit and each rural school in the district was equipped with a 6-tube receiving set with loud speakers. Ward was quoted as saying there were “untold possibilities in the use of radio for educational work.” According to listings in the *Radio Digest* the station operated on 199.9 meters, 1500 kc, with 50 watts.

The **KGHX** radio call sign in itself has had some interesting history. In March of 1928, KGHX, Richmond, Texas was authorized. The license was held by the Fort Bend County School Board which served the rural schools in the county. According to the *Vernon Daily Record*, the station first broadcast at 9 am on Monday, November 11, 1928. The equipment was located in the office of County Superintendent Jesse F. Ward in the old county courthouse in Richmond.



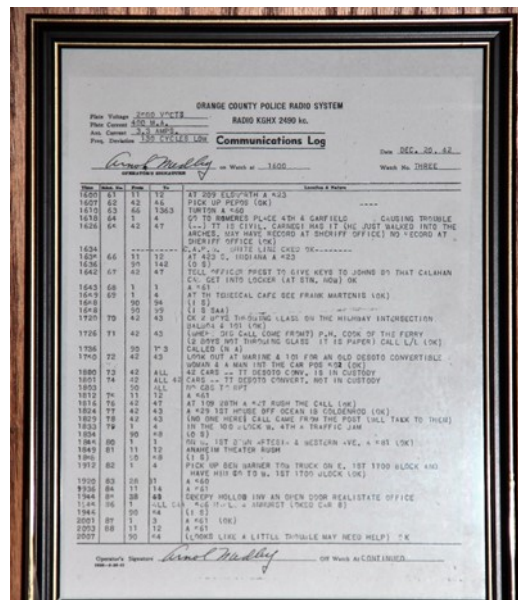
KGHX 5140 KHz Frequency Check Request Letter, 1941

Historical Committee (continued)

In November, 1929, KGHX was one of about 20 stations nationwide which were ordered to suspend operations due to the failure to file a renewal request. The Federal Radio Commission was reportedly trying to make a point about operating without a license and the story made newspapers all across the nation. Suspended stations would have to undergo a hearing before the commission to regain authorization³.

KGHX was assigned to 1,000-watt station that operated from September 1983 to March 1985 in Fairbanks, Alaska. Arte Conforti was DJ and Chief Engineer at KGHX Radio at 1300 kHz in Fairbanks, hence the name '13X'. In its short time on the air, it pioneered the sound of Great Gold "oldies but goodies". The highest rated show on KGHX was the salute to radio's golden era.⁴

Currently KDHX is located at the Larry J. Weir Center for Independent Media, which is home to the broadcast facilities of 88.1 KDHX, located at 3524 Washington Blvd, Saint Louis, MO 63103



KGHX December 20, 1942 Police radio Dispatch Log

1. Gary Gray, Norma Roberts, "Happy Birthday OCSD/Communications", County of Orange RACES Net Control Newsletter, March, 2004, Pages 3-7.
2. The History of the Federal Communications Commission (FCC): <https://www.shoretel.com/history-federal-communications-commission-fcc>
3. Bruce Williamson, "Houston Radio History, March 28, 1928". <http://houstonradiohistory.blogspot.com/2007/06/1926-1927-1928-ktue-houston-and-kghx.html>
4. Arte Conforti, DJ and Chief Engineer at KGHX Radio 1300 in Fairbanks, Alaska. (Hence the name 13X). <http://www.13xradio.com/kghx.htm>

Author: Ray Grimes is a member of the APCO Historical Committee. Ray is also the Founder/Co-Director of the Orange County Sheriff's Museum & Education Center, an Orange County Sheriff's Reserve Captain, and retired Orange County Sheriff's Department Communications Division Assistant Director.

ATPC

This year, at the conference, we presented certification to 27 agencies. We certified 34 agencies for the 2021-2022 committee year.

So far, since the beginning of this committee year, we have already approved the applications for TCOMM 911 and Tri-Comm Central Dispatch.

Submitted by: Sheryl Stephenson

Young Professionals

Where did August go?! It seems like just yesterday that a bunch of Public Safety Telecommunicators were gathered in Anaheim to attend the Annual APCO Conference. While I know that all who attended had a blast and got a lot out of it, this year's conference honestly kept the members of the Young Professional Committee hopping.

Before the conference even officially kicked off, the Young Professional's Committee held their August meeting on site, Saturday afternoon. We knew that not everyone would be able to make it, but it was still nice to meet each other in person. Not much happened at this meeting, but we were able to sit and network for a bit and actually engage with those we will be working with throughout the year.

Sunday afternoon saw Tim Stencel and Zachary Dykes, Chair and Vice Chair of the committee, as part of a panel discussion on *Investing in the Future: Developing Young Professionals in Your Center*. The session was geared towards providing new perspectives on some of the struggles that younger individuals face as they attempt to progress through the emergency communications profession. The session was attended by over 100 individuals and seemed to have good buy in, and engagement. The session was repeated early Wednesday morning and received good attendance then as well.

Monday afternoon, committee members Tim Stencel, Zachary Dykes, Toby Akers, and Lisa Davet spoke at a 30-minute Think Tank session providing young professionals with some tips on how to better prepare themselves to upward momentum. Panelist spoke on industry specific training that could be utilized in place of a college degree, ways to develop a personal network of industry peers and friends, and some ways to identify a mentor.

Monday evening was the Young Professional Committee's time to host the Young Professional Mixer, a dedicated time for those under the age of 35 to meet, eat and mingle! We had a pretty good turnout for this year's mixer and even though it ended, a large group of new friends (we hope) stayed until the hotel staff had pretty much torn down the venue. It was great to see the interaction between so many young professionals in emergency communications. To those that attended, we hope you keep in contact with those that you met and continue to develop your network of peers and friends.

After a very full week, committee members ended the Conference by assisting Member and Chapter Services Committee with their annual Chapter Officer Workshop. During this event, Chapter Officers were challenged to brainstorm and share successes in a variety of topics ranging from mentorship to engagement at the chapter level. The Committee is grateful to Member and Chapter services to being included in this workshop and for the close working relationship that we have.

While the Conference was packed full for our committee, the work has only just begun. Our committee work groups continue to work hard behind the scenes to ensure that our goals and deliverables are met and that the committee members find involvement in this committee worthwhile. Our committee looks forward to continuing our work toward developing young professionals around the country. Keep an eye out for our next Young Professional Spotlight in the APCO E-News!

Zachary Dykes

President, Missouri Chapter of APCO

Instructor, Missouri Professional Training Partnership

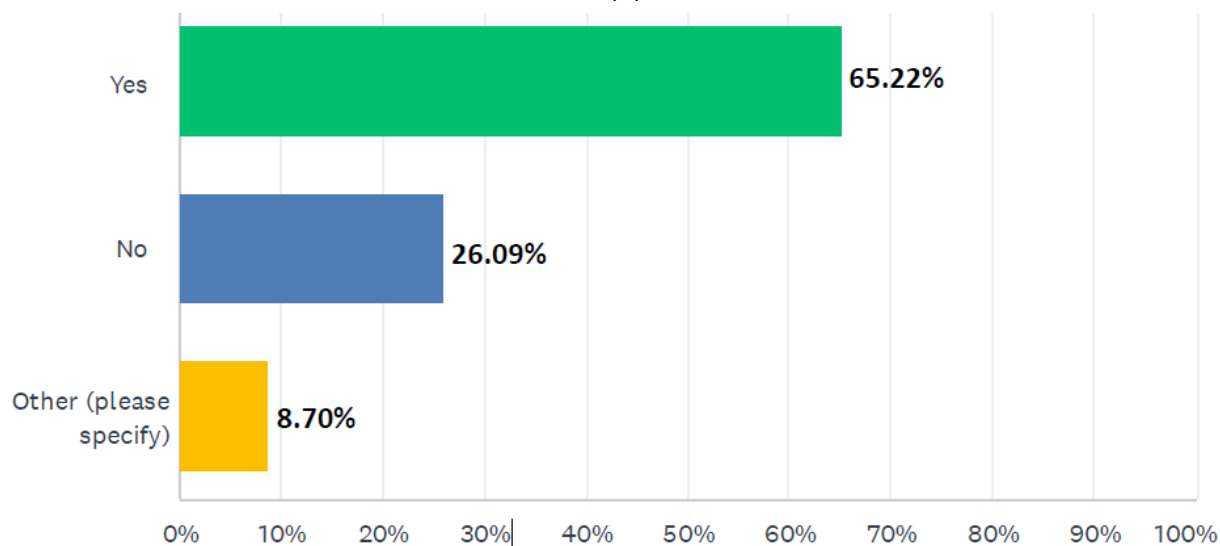


MCSC Monthly Survey Results

In August's Member & Chapter Services Committee survey, we focused on Chapter Historians. We received 23 responses from 17 Chapters. The Chapters that responded were:

Arizona	Atlantic	Colorado
Illinois	Indiana	Kentucky
Michigan	Missouri	Montana
North Carolina	Ohio	Pennsylvania
South Dakota	Tennessee	Texas
Washington	Wyoming	

We asked you, "Does your chapter have an active chapter historian or historical committee?" All respondents answered, with 15 saying "Yes", 6 saying "No", and two answering with "Other". Those responding as other included a Chapter where the President is responsible for keeping records, and a Chapter who has added a Historical Committee, but it isn't set up yet.



In question #2, we asked, "If no to Question 1, does your chapter have someone dedicated to providing RPL students chapter history information?" 19 respondents answered, with four abstaining.

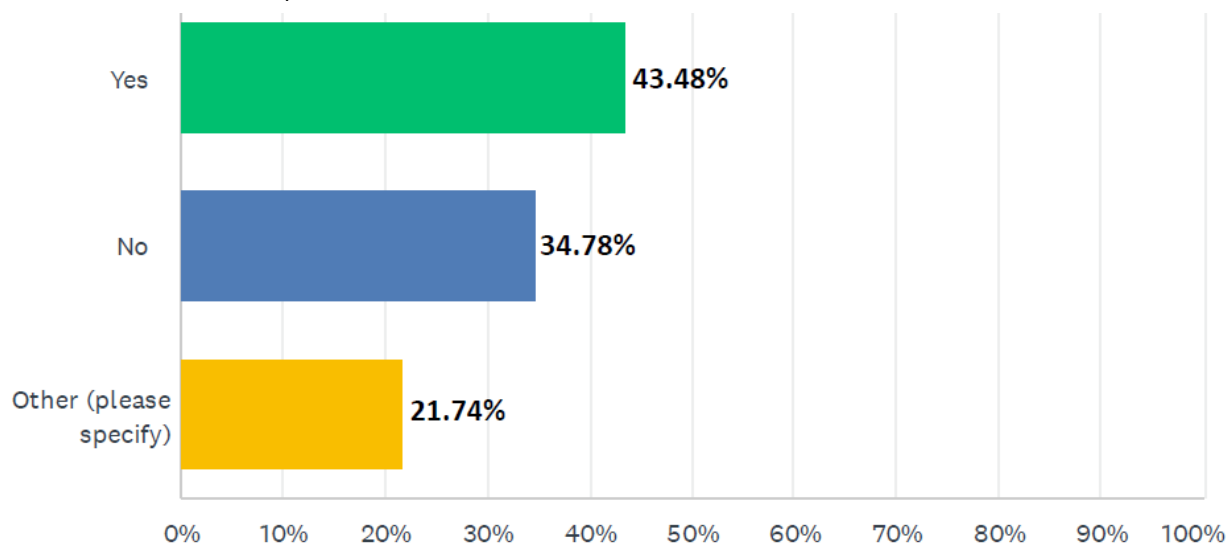
- Yes (6 responses)
- No (3 responses)
- Chapter Historian (5 responses)
- Other (5 responses)
 - ◊ All board members have access to the information for RPL students
 - ◊ Information is on the website for access by RPL students so there is no delay
 - ◊ Either Chapter Historian or other board member
 - ◊ Secretary/Treasurer
 - ◊ Usually other officers

MCSC Monthly Survey Results

(continued)

Question #3 asked, “Does your Chapter provide historical tidbits to members?” All respondents answered. Responses are summarized as follows:

- Yes (10 responses)
- No (8 responses)
- Other (5 responses)
 - ◊ Currently adding a Chapter timeline to the website and adding historical information as it is found
 - ◊ Historical events are on the website
 - ◊ No, but it’s a good idea!
 - ◊ Not currently but will likely start
 - ◊ Tidbits are provided at the annual conference



In question #4 we asked, “If Yes to Question 3, what methods are used?” 18 responded, with five not providing a response. Booth at state conference (2 responses)

- Newsletters (1 response)
- PSConnect (0 responses)
- Social media posts (3 responses)
- None of the above (5 responses)
- Other (7 responses)

All of the above are good resources that we will probably use along with our Facebook page.

- ◊ Chapter meetings
- ◊ Chapter website
- ◊ Conference calls
- ◊ State conference and website
- ◊ Website, PSConnect, Newsletter, and Booth

MCSC Monthly Survey Results *(continued)*

Question #5 asked, “Do members have electronic access to historical files (documents or photos)?” All respondents answered. Responses are summarized as follows:

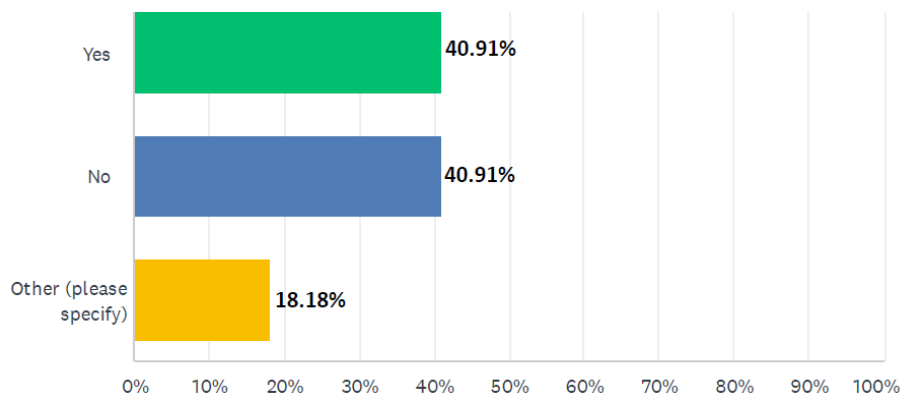
- Yes (10 responses)
- No (9 responses)
- Descriptions (6 response)
 - ◊ In the process of creating it
 - ◊ Not at the Chapter level, but in the APCO virtual museum
 - ◊ Not currently, working to collect and share
 - ◊ Some meeting minutes
 - ◊ Via our website
 - ◊ We do not have many files or photos

In question #6 we asked, “If Yes to Question 5, where can they access the information?” 18 responded, with five not providing a response. Responses are summarized as follows:

- Website (10 responses)
- Dropbox or similar product (1 response)
- PSConnect (1 response)
- None of the above (5 responses)
- Other (1 response)
 - ◊ We are thinking of our FB page, PSConnect, or possibly the APCO virtual museum

Question #7 asked, “Has your chapter submitted any documentation or items to the National Historical Chapter to keep in the archives?” 22 respondents answered, with one skipping. Responses are summarized as follows:

- Yes (9 responses)
- No (9 responses)
- Other (4 responses)
 - ◊ Not sure
 - ◊ Not to my knowledge, but I could be wrong
 - ◊ Not yet but we plan to
 - ◊ Yes, but not recently



MCSC Monthly Survey Results (continued)

Thank you to those who responded to this survey. We appreciate your time and the detail you provided, as this will help the Member & Chapter Services Committee to better assist you and your Chapters.

This month's survey will be focused on Memberships. Please visit <https://www.surveymonkey.com/r/MCSCOct22Memberships>

Attention Chapter Officers

The Compassionate Care - Best Practices Guide has been posted to the Chapter Officer Toolkit, under the Best Practices drop down menu.

Here is the link - www.apcointl.org/~documents/docs/



Upcoming Conferences



The poster features a background image of the Tulsa skyline with the SoFi Stadium in the foreground. The title 'OKLAHOMA PUBLIC SAFETY CONFERENCE 2022' is prominently displayed in white and yellow text on a dark blue background. Below the title, the organizers are listed: 'OUR ORGANIZERS' followed by the 'Oklahoma Chapter of NENA' and 'OKLAHOMA APCO'. The NENA logo includes the text 'OKLANENA 911' and 'National Emergency Number Association'. The APCO logo includes the text 'OKLAHOMA APCO' and 'Leaders in Public Safety Communications'. The date and location are given as 'DATE: OCT 2 - 5' and 'Tulsa Southern Hills Marriott'. A registration link 'REGISTER NOW AT WWW.OKPSC.ORG' is provided. A footer note says 'Follow us on Facebook Oklahoma Public Safety Conference' and a small watermark at the bottom left reads 'Made with PosterMyWall.com'.

OKLAHOMA PUBLIC SAFETY CONFERENCE 2022

► OUR ORGANIZERS ◀

Oklahoma Chapter of NENA

**OKLANENA
911**

National Emergency Number Association

**OKLAHOMA
APCO**
Leaders in Public Safety Communications

► **DATE: OCT 2 - 5**

Tulsa Southern Hills Marriott

REGISTER NOW AT
WWW.OKPSC.ORG

Follow us on Facebook Oklahoma Public Safety Conference

Made with PosterMyWall.com

Upcoming Conferences (continued)

2022 Public Safety Communications Conference October 4 – 7th, 2022

We are back in person this year for the first time since 2019. Join 911 communication professionals from all over the state. Reconnect with folks you haven't seen in person for a long time, re-engage with in-person learning, and rejuvenate at the social and internment activities.

The conference is held in the city of Kennewick, WA at the Three Rivers Convention Center.

There are multiple training tracks to satisfy the interest of all attendees. A Chapter Meeting and Entertainment event will be held on Tuesday evening. This is a great opportunity to socialize and enjoy each other's company.

Stay for the Banquet & Awards Ceremony on Thursday night, and engage in the Recruitment and Retention workshop on Friday Morning. Brainstorm how the Chapter can help with these key issues.

We have so much to catch up on – this is the conference you don't want to miss!

- Multiple Tracks
- Vendor Floor
- Directors Meeting
- Chapter Meeting & Entertainment
- Opening Keynote
- Awards Ceremony & Banquet
- Recruitment & Retention Workshop
- State 911 Advisory Committee Meeting

Visit Conference Page

[Visit Conference Page](#)



Upcoming Conferences (continued)



**The 2022 Nebraska
APCO NENA
Conference is going
a little **MAD!****

HAVE A SESSION IDEA?

Call for Papers is now open
for the annual Nebraska
APCO NENA Conference

October 11th-13th, 2022



Please visit: www.neapconena.org to submit your presentation and earn a Complimentary Full-Conference Registration if your session is selected!

Upcoming Conferences (continued)



Wyoming APCO/NENA 21st Annual Conference

SAVE THE DATE!!!

November 13-16, 2022

Agenda & Registration Information Coming Soon!



CHAPTER MEMBER SERVICES COMMITTEE MEMBERS

NAME	STATE CHAPTER ASSIGNMENT/OTHER DUTIES	EMAIL ADDRESS
LaToya Marz, RPL	Chair, Wyoming, Proofreader	lmarz@tri-com911.org
Christine Moore, RPL	Vice-Chair, Missouri, Webinar Coordinator	christine.moore@greensboro-nc.gov
Adriana Spirescu	CPRA, No. California, CL Guide	asprescu@ocsd.org
Amber Doss	Pacific	amber.doss@nashville.gov
Catherine M. Raley, RPL	Colorado, Webinars, Proofreader	craley@arapahogov.com
Celeste Anne Baldino	Virginia, CL Guide	cbaldino@albemarle.org
Charles E. Venske, Retired	Minnesota, West Virginia, Life Member	charles.venske@outlook.com
Chris Carter	Atlantic	carterc2@nashuanh.gov
Christine Marquardt	Ohio	cmarquardt@nlets.org
Christopher Jasper	Oregon	cjasper@muscatineiowa.gov
Daryl George	Saudi Arabia	daryl_r.george@lvhn.org
Dawn Anderson	Kansas, Resources	dmanderson1@ncat.edu
Diva Miranda Jones	North Dakota, Commercial Member Highlight, Proofreader	divamirandajones@gmail.com
Don Champley	Georgia, Proofreader	dchampley@redcenter.org
Donna Crochet	Alaska	dcrochet@cpso.com
Elizabeth M. Phillips	Nebraska, Life Member	lphillips@ku.edu
Felicia Taylor	Florida, South Dakota	ftaylor@cityofpuntagordafl.com
Heather Barnes	Texas, Survey Coordinator	heather.barnes@csec.texas.gov
Heather Williams	Mid-Eastern	hwilliams@fremont.gov
Herman Andrew Weiss	Nevada, Utah, Resources	herman.weiss@chowan.nc.gov
Jared William Pelham	Tennessee, Proofreader	pelham_j@hc911.org
Jason Matthew Jeffares	Iowa, Pennsylvania	jmattj911@gmail.com
Jennifer Garrett	Caribbean	jgarrett.kancomm@gmail.com
Jeryl Lynn Anderson, RPL, CPE	North Carolina, Resources	jandeson@orangecountync.gov
Jessica Loos	Montana, CL Guide	jessica.loos@unmc.edu

CHAPTER MEMBER SERVICES COMMITTEE MEMBERS

Kimberley Lewis	Illinois, CL Guide	kimberley.lewis@lawtonok.gov
Krista Kilmon	Michigan	kkilmon@co.northampton.va.us
Kyle James	Idaho, Resources	kjames@co.delaware.in.us
Laramie J. Scott	Kentucky, Surveys	ljscott224@gmail.com
Leslie Schrimsher	Alabama	lschrimsher@tangi911.org
Mark Hutchison	Arkansas	mark.hutchison@nashville.gov
Mary Sue Robey, RPL	Washington, Newsletter Editor	marysuer@valleycom.org
Michael Rickards	New Mexico	michael.rickards@sussexcountyde.gov
Michael Speigle	Indiana Webinars	michael.speigle@Sarasotasheriff.org
Nicole Whittaker	Oklahoma, Committee Article Coordinator, Proofreader	awhittaker@adaweb.net
Russell Rigouard	South Carolina, Webinars	rrigouard@spartanburgcounty.org
Samantha Dutch	Mississippi, Webinars	scameron@scotlandcounty.org
Tiffany Beckles	Louisiana, CL Guide	tbeckles@dinwiddieva.us
Tina L. Chaffin	Arizona, Surveys	tina@training911heroes.com
Trae Maeder	Wisconsin, Surveys	traemaeder@flhsmv.gov
Jonathan Jones	Group Leader	jonathan.jones@gema.ga.gov
Rebecca Hull	Staff Liaison	hullr@apointl.org
Susan Stowell Corder	Staff Liaison	stowells@apointl.org