

2021 PSAP 9-1-1 Communications Conference Agenda

MONDAY, OCTOBER 25

6:00 pm - 7:00 pm	Early Registration- Lower Conference Lobby
7:00 pm - 11:00 pm	Welcome - Social Networking in Hospitality Room (\$10 Fee) Lake Le Homme Dieu

TUESDAY, OCTOBER 26

6:30 am - 8:15 am	Breakfast Buffet in Lake Café (meal ticket required)
7:00 am - 8:30 am	Registration- Lower Conference Lobby
8:30 am - 9:00 am	Conference Opening Ceremony Miltona/Osakis
9:00 am - 10:00 am	OPENING KEYNOTE: "The Intangible It" Jack Stahlmann *
10:00 am - 10:15 am	Break
10:15 am - 11:30 am	General Session MSA PSAP Committee & MN APCO/NENA Updates
11:30 am - 12:30 pm	Lunch - Itasca / Vermillion
12:30 pm - 1:45 pm	General Session BCA MNJIS Updates – Hot Topics for Dispatchers *
1:45 pm - 2:00 pm	Break
2:00 pm - 4:30 pm	General Session Human Trafficking and 9-1-1 - Imran Ali
5:30 pm - 7:30 pm	Exhibitor Show and Dinner Tennis Center
7:30 pm - 11:00 pm	Social Networking - Hospitality Room (\$10 Fee) Lake Le Homme Dieu

WEDNESDAY, OCTOBER 27

6:30 am - 8:15 am	Breakfast Buffet in Lake Café (meal ticket required)
8:30 am - 9:45 am	General Session ECN Updates-
9:45 am - 10:00 am	Break
10:00 am - 11:15 am	General Session- When Next Generation Becomes Now: What's next? RapidSOS
11:30 am - 1:00 pm	Lunch, vendor networking, door prize drawings Tennis Center
1:15 pm - 3:00 pm	Legislative Updates- "Policel Reform How it Affects You" Rick Hodsdon *
3:00 pm - 3:15 pm	Break
3:15 pm - 5:00 pm	SUPERSESSION: TBD
6:00 pm - 6:30 pm	Social Gathering Itasca/ Vermillion
6:30 pm - 9:00 pm	Banquet Dinner, "Make a Difference" Awards Ceremony Entertainment Itasca/ Vermillion

THURSDAY, OCTOBER 28

6:30 am - 8:00 am	Breakfast Buffet in Lake Café (meal ticket required)
8:30 am - 10:00 am	"Stress, Trauma, and Resilience" Marie Ridgeway
10:00 am - 10:30 am	Break- Checkout
10:30 am - 11:30 am	"Stress, Trauma, and Resilience" Marie Ridgeway continued
11:30 am - 11:45	Closing Remarks