

APCO

MEMBER CHAPTER SERVICES Committee



*St. Patrick's Day has been
celebrated for over 1000
Years...*

*May the Luck of the
Irish be with YOU!*

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APCO Committee Volunteer Opportunities

Don't forget to sign up today through April 1st

By: Mary Sue Robey, MCSC Member

Have you thought about getting involved with a committee or continuing your current committee work?

Well wait no longer, it is time to sign up for the committee you would like to work on. Committee work varies and is a great way to get involved network and make lifelong friendships. Below is a list of the current committees that are available. **Remember if you are currently on a committee you must sign up each year.** Visit My APCO, Committee Signup for more information and ***don't forget to sign the Intellectual Property Rights (IPR).***

Agency Training Program

The scope of the Agency Training Program Committee is to advise APCO staff on the training certification program process and solicit, review and make recommendations on training certification program applications.

Bylaws Committee

The scope of the Bylaws Committee is to maintain the Association Bylaws and Policy Manual to reflect the actions of governing bodies and assist chapters with development and review of their governance documents.

Cybersecurity Committee

The scope of the Cybersecurity Committee is to conduct research and provide recommendations concerning illegal intrusions into IP-based PS communications networks.

Editorial Committee

The scope of the Editorial Committee is to solicit articles from public safety communications subject-matter experts for the monthly magazine and to review and peruse the APCO website to maintain a consistent message and style.

Health & Wellness Committee

The scope of the Health and Wellness Committee is to research, document, and provide tools for ECC personnel to support, improve, maintain, and care for the physical, mental, and emotional wellbeing of all personnel working in public safety communications.

Historical Committee

The scope of the Historical Committee is to preserve APCO history, support the online museum, display documents and artifacts at the APCO Annual Conference & Exposition, and assist chapters in preserving their own history.

Member & Chapter Services Committee

The scope of the Member & Chapter Services Committee is to support the membership at the chapter level

by building relationships with chapter officers to keep them informed of membership initiatives and Association programs.

Pro-CHRT Committee

The scope of the Pro-CHRT Committee is to champion the professionalism of the Public Safety Telecommunicator in all disciplines (Law Enforcement, Fire-Rescue and Emergency Medical Service).

Professional Development Events Committee

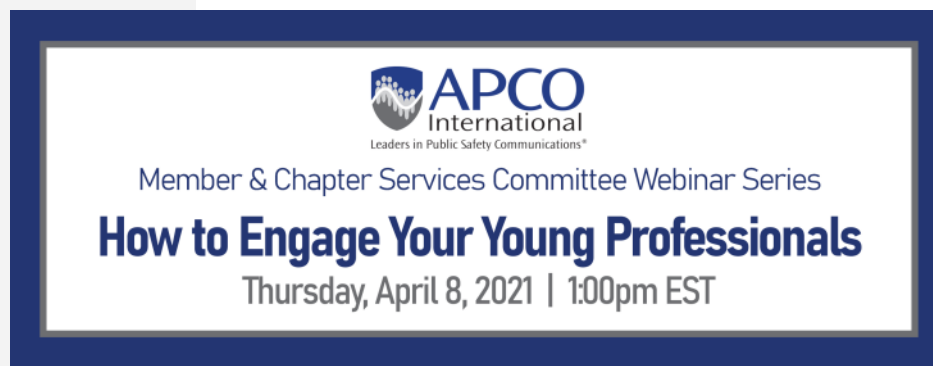
The scope of the Professional Development Events Committee is to assist in selecting quality program topics and content for the educational tracks at the Annual Conference.

Spectrum and Technology Committee

The Spectrum and Technology Committee will research and recommend positions and strategies concerning all aspects of spectrum and related technology available to public safety. This includes analysis of current and future trends and developments with respect to the use, coordination, interference management, interoperability, sharing, and operational considerations for land mobile radio, broadband and emerging spectrum resources as they apply specifically to public safety use. This work may include research and recommendations into IP based dispatch consoles, as well as other IP based technologies and services.

Young Professional Committee

The Young Professional Committee creates and implements programs to assist professional members 35 years of age or younger. Works to enhance opportunities for young professional participation by creating a platform to build relationships and to create professional awareness. Encourages young professionals to become active in their community and leaders in the public safety industry.



The APCO Member & Chapter Services Committee will be coming together with the APCO Young Professionals Committee to present a webinar and provide ideas on how chapters can work to better engage their younger members. This session will have some young professionals in the industry discussing challenges they have faced when trying to get involved in their Chapter, and will also include presentations from Chapters who have done specific initiatives to ensure their outreach to their younger members helps them feel more included.

The webinar will be Thursday, April 8, 2021 beginning at 1:00 PM EST. Pre-registration is required by following the link shown below. If you have questions or suggestions for future webinars, please email MCSC Vice-Chair Grayson Gusa (grayson.gusa@ncapco.org).

Registration Link: <https://attendee.gotowebinar.com/register/6907427127857072912>



Membership Information

Member Type	02/01/2020	02/01/2021
Associate Members	1,962	1,933
Full Members	3,396	3,155
Full Group Members	5,770	7,467
Online Group Members	16,454	17,638
Commercial Members	401	328
Commercial Group Members	32	187
Total Number of Members	28,015	30,708
Total Number of Group Agencies	1,096	1,118
Commercial Groups	61	39

APCO Awards



Nominations for APCO’s Public Safety Communications Awards will be accepted starting January 1, 2021. Now is the time for you to start gathering documentation to write an award-winning nomination for your peers, management and technical staff. The Awards Committee is preparing to review the nominations to help APCO decide who should receive this year’s Public Safety Awards for outstanding performance in 2020. Think about the shining stars that perform at a high level on a daily basis; those that worked a major incident that stretched your center, county or state; the IT person that works tirelessly to keep your systems running at all hours; the supervisor that goes above and beyond to reach all employees; or the manager that takes on a major project that comes together with few hiccups. The list of what superstar status looks like is endless! Begin preparing now to tell us all about your super stars, then submit a nomination between January 1st and April 1st.

Commercial Corner Chapter Sponsorship Program

Calling all CCAMs and Chapter Presidents!

It has no doubt been a challenging year, but it is true that having challenges strengthens you. You grow. Like a seed pressing through dirt, sometimes dry and hard but its function is to keep pressing on. If you are a seed, you have no choice but to press forward with as much strength as you have. That is what we are all going to do this year; we are going to press on and grow.

The APCO Commercial Advisory Council (CAC) is growing. We have dedicated volunteers that care about APCO and its members. Our Chapter Commercial Advisory Members (CCAM) Sub-Committee is working towards establishing various ways to collaborate, encourage and educate Chapter leaders including the commercial community on ways to grow within their chapters. If you have not been contacted by a committee member, please contact either Tina Jackson at (858) 484-8502 or via email at tina.jackson@thespectrumfirm.com or Jessica Long at (810.614.6374 or via email at Jessica.Long@tylertech.com as we want to hear from the CCAMs and Presidents on what is working and what we can do to assist you as your advisory council representatives. We have other ideas we will be sharing with you in 2021 and beyond.

Let's just say we got planted in 2020.

Water something, water someone, water yourself!

Allow yourself to grow in 2021, and through continued collaboration we will all benefit. WE CAN DO THIS TOGETHER! And we will.

We are going to grow. We are going to grow together. Together, we will grow an incredible and flourishing crop.

Bring it on 2021.

*Tina Jackson
APCO CAC Member*

The Spectrum Firm



Wisconsin APCO/NENA Conference

WIPSCOM, a partnership of WI-APCO and WI-NENA, is holding their annual conference May 11th and 12th at the Kalahari Resort and Conference Center Wisconsin Dells. “New Year, New Destination; NG911” details and registration are at www.wipscom.com.

North Carolina APCO/NENA Conference



The NC Chapter of APCO and the NC Chapter of NENA are proud to announce that the call for papers for the Virtual 2021 NC Public Safety Communications Conference is now OPEN!

The Virtual 2021 NC Public Safety Communications Conference is scheduled for Monday, May 3, 2021 through Wednesday, May 5, 2021. Presentations will be on Monday, May 3, 2021, Tuesday, May 4, 2021 with a closing keynote speaker on Wednesday, May 5, 2021.

We are dedicated to providing our members and friends with the best in training and networking opportunities and in 2021, though virtual, this conference plans to continue to meet this standard!

To make this the best experience for ALL attendees, we need YOU and your talents, skills and knowledge to share with our attendees on the hottest topics in our industry.

To submit a call for papers presentation, please visit nc911conference.com today!

Call for presentations will be accepted through Sunday, February 28, 2021 at 11:45 pm.

We hope you will plan on joining us and becoming a part of a great opportunity to share your talents, skills and knowledge with members of our professional community and beyond!

If you have questions or need additional information about the event, please email NC APCO Training Coordinator Jeryl Anderson at jeryl.anderson@ncapco.org or Chapter President Grayson Gusa at grayson.gusa@ncapco.org.



Kansas APCO/NENA Conference



SPRING 2021 CONFERENCE

Registration opens March 1st, 2021



VIRTUAL CONFERENCE
APRIL 14TH, 2021
THIS CONFERENCE WILL BE
1 DAY AND FREE FOR ALL KANSAS
911 PROFESSIONALS. OUT OF STATE
WILL BE CHARGED \$25 FEE.

Keynote Speaker: Halcyon Frank from The
Dispatch Lab #BeAnEncourager

FOR MORE DETAILS- WWW.KSAPCO.ORG

Historical Committee

The preservation of your Chapter's history - our collective APCO history - is more than just making sure your stuff is in a safe storage area. It is sharing the legacy with the next generation of APCO members. Your legacy can teach lessons and bring back warm memories of the amazing achievements of all APCO members. We know you can't do this alone. Each Chapter needs a standing group of dedicated people who can collect, sort, and save. Your APCO Historical Committee is ready to help, too.

You're probably thinking, "What does my Chapter have of any worth?" The answer is simple – everything - because it all has historical value. Although, some items may have more value than others.

- Chapter banners, coins, flags, or pins
- Administrative records on Chapter Officers, bylaws and policies
- Records about Chapter projects and/or special events
- Posters, agendas, or programs for conferences or regional meetings
- Milestone public safety communications changes or activities
- Chapter Award winners and other recognitions given
- Event photos, newspaper articles, charts or certificates

The question remains: When we get it all together, how do we share history? We suggest organizing a Chapter history booth with photos, slide shows, objects, and more at your next Chapter event or regional conference. Display the history for the new folks to see and touch. Ask members to be at the booth to share their personal history and how APCO has, and continues to, support our profession.

The history of your Chapter should be preserved and shared with all APCO members. One easy way is to submit scanned copies of records and photos into the APCO Virtual Library where it can be safely stored and easily seen by the entire membership.

[Online Museum Submission Form](#)

We hope you will consider partnering with your International Historical committee to tell your Chapter's story, because your story **IS** APCO's story.

"The more you know about the past, the better prepared you are for the future." ~Theodore Roosevelt

By Roger Martin, Missouri State Patrol
Historical Committee Member

APCO Announcements

Important Dates Coming Up

[General scholarship application](#) deadline is **March 31st**

[APCO Award nominations](#) deadline is **April 1st**

[Committee sign-ups](#) close **April 1st**

[Registration](#) for APCO 2021 opens on Flash Day, **April 5th**

National Public Safety Telecommunicators Week Contest

Announcing the kickoff of our National Public Safety Telecommunicators Week (NPSTW) contest “Who is YOUR public safety superhero?” NPSTW takes place April 11-17 and this year we want to know who inspires you in or out of the ECC. [Submit](#) your superhero story today for the chance to win \$100.

APCO Seeks Comments on New Standard

APCO is seeking comments for the candidate American National Standards (ANS) Alarm Monitoring Company to Emergency Communications Center (ECC) Computer Aided Dispatch (CAD) Automated Secure Alarm Protocol (ASAP). The public may [review and comment](#) on this candidate standard until **March 15th** on the APCO website.

Save the Date for Flash Day 2021!

Flash Day is April 5th! For one day only members will save \$100 on APCO 2021 registration. Mark your calendar. [Learn more](#)

APCO Virtual Classroom: An Additional Learning Option for Emergency Communications Training

The APCO Institute is now offering an alternative learning option to live courses through the [APCO Virtual Classroom](#). These courses are conducted in an interactive, engaging environment online, led in real-time by APCO Institute adjunct instructors. The virtual classroom provides expedited training, helping students earn certifications in a fraction of the time required by a traditional online course.

Five courses are now offered in the virtual classroom:

[Public Safety Telecommunicator \(PST\), 7th Ed](#)
[Communications Training Officer \(CTO\)](#),
[Communications Center Supervisor \(CCS\)](#),
[Crisis Negotiations](#) and [Tactical Dispatch](#).

Additional courses are planned to be added soon. View [upcoming course dates in the APCO Virtual Classroom](#).

APCO Announcements (continued)

Women in Public Safety Communications: Cheryl Konarski

We reached out to women in public safety leadership roles to discuss the challenges they've faced and provide advice for future leaders. In the coming months, APCO will highlight these interviews online and in our publications.



Cheryl Konarski, RPL, CPE
Communications Manager, Joplin Emergency Communications Center

Konarski has worked in public safety for more than 34 years. She has been a member of APCO International since 2007 and held several committee and leadership positions within the Association. She has served as Treasurer for Missouri APCO since 2011.

[Read more](#) about Konarski's time in public safety communications and her advice for other female leaders.

Chapter Officer Toolkit

Virtual Conferences

Virtual meetings and conferences have become altogether too common. This new frontier has led to virtual chapter meetings and/or conferences. MCSC was grateful to the Colorado Chapter, and Jennifer Kirkland, for presenting some lessons learned from their Virtual Conference.

APCO has also identified a way to send promotional items directly to your attendees. Items can be purchased with your logo and sent out. You can find the promotional items link, presentation, as well as the Virtual Conference Guide, in the Chapter Officer Toolkit under Chapter Events. <https://www.apcointl.org/apco-membership/chapters/chapter-officer-toolkit/>

We are actively seeking information to distribute to other chapters. Do you have something you are willing to share? Please send it through your MCSC Representative.



CHAPTER MEMBER SERVICES COMMITTEE MEMBERS

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Melissa Stroh	Chair	Melissa.stroh@isp.idaho.gov
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