



## Minnesota APCO-NENA-MSA Make a Difference Award and Recognition

*Annual APCO-NENA-MSA 9-1-1 PSAP Conference: March 24-26, 2020*

### Purpose

The purpose of this award is to recognize the unforeseen or unusually challenging situation handled outside of the normal assignment of duties in which additional responsibilities handled were significant in making a difference in the event.

### Eligibility

Any Minnesota 9-1-1 PSAP frontline employee or agency is eligible for nomination. You do not need to be an APCO or NENA member, nor do you have to be a Sheriff's Office employee to be selected for this award.

### Types of Recognition

Recognition will be given to a front line employee or a team of frontline employees who performed well during a significant event or incident.

Certificate of Recognition will be given to specific individuals who had a significant part in the event.

Award Plaque will be given to the agency in recognition of the significant event or incident.

### Guidelines for Nominations

The following guidelines will be used when recommending and considering the "Make a Difference Award" to recognized individuals and agencies.

1. Request will be in writing and submitted to the Minnesota APCO-NENA Conference Committee. The request must be endorsed by the Director, Police Chief, Fire Chief or Sheriff of the submitting Law Enforcement Agency or Emergency Communication Center. You do not need to be an APCO or NENA member to submit a nomination.
2. All requests will be submitted by **Monday, February 3rd, 2020**. All requests will be considered when submitted by this date to [mnapconena@gmail.com](mailto:mnapconena@gmail.com).
3. To maintain the integrity of the "Make a Difference Award" **no** award request will be accepted for consideration that has not followed these guidelines and received an endorsement from the agency's ranking official.